Scout Experience Survey 2024:

**Volunteer email or letter template**

Dear current volunteer,

The annual Scout Experience Survey 2024 has been released. You can find the survey here:  [scouts.org.uk/about-us/testing-hub/scout-experience-survey/.](https://www.scouts.org.uk/about-us/testing-hub/scout-experience-survey/)

It’s a key moment in the year for volunteers to have their say and let us know what they enjoy about Scouts and what they’d like us to make better.

As we look to deliver our Skills for Life Strategy and reach our ambitious inclusive growth targets, we need to be able to demonstrate the impact that we’re having on both our young people and volunteers. This will help us to attract new volunteers and young people to the movement and support our case for external funding to support our work.

The survey explores:

* What young people take part in through Scouts.
* What Scouts gives them and how satisfied they are.
* How supported adult volunteers feel and where we can improve.
* Why young people and adult volunteers join and leave Scouts.
* How parents/carers view Scouts.

We want to hear from you, young people and parents/carers.

# Complete this survey as an adult volunteer

You can find the survey here: scouts.org.uk/about-us/testing-hub/scout-experience-survey/

All adult volunteers, regardless of what you do for Scouts, can take part and the questions will be relevant to your role. This survey takes between 15 and 30 minutes, and so we recommend using a larger device (such as a laptop, PC or tablet) rather than a phone. You can save the survey and come back to it later if you wish.

As a thank you for filling it in, everyone who takes part will be entered into a draw to win one of £50 vouchers to spend at Amazon. We have 10 vouchers available for young people and 10 for adult volunteers. Also, just by completing the survey you’ll receive a 20% discount to use at Scout Store until 31 December 2024.

# The survey closes on Tuesday 18 June 2024.

* 1. **Share the survey**

For the results to be meaningful to [INSERT YOUR DISTRICT/COUNTY/AREA/REGION AS APPROPRIATE], we need enough adult volunteers and young people to take part.

We want to hear from all adult volunteers. You can find a template email for sharing the survey in [this guide.](https://www.scouts.org.uk/about-us/testing-hub/scout-experience-survey/)

If you have any questions, then [this guide](https://www.scouts.org.uk/about-us/testing-hub/scout-experience-survey/) might help. If you still have any questions or concerns, please email [data-insights@scouts.org.uk.](mailto:data-insights@scouts.org.uk)

The results of the survey will really help us improve what we do. These will show the difference Scouts makes, which will help us recruit more people, get more support and make an even greater impact.

Thank you for all you do in Scouts. With kind regards,

[INSERT SECTION LEADER NAME]

[INSERT SECTION LEADER TITLE]