



EXCLUSIVE TRANSFER TICKET AND RAIL PASSES FOR SCOUTS & GUIDES

2014 – Version 1

GRÜEZI and WELCOME TO SWITZERLAND

In cooperation with the Kandersteg International Scout Centre (KISC) and the World Association of Girl Guides and Girl Scouts (WAGGGS), STC Switzerland Travel Centre is offering exclusive rail ticket options for all Scout or Girl Guide groups. These exclusive transfer tickets can be used for travel to and from either Kandersteg or Adelboden.

Coming soon: the Scout Pass, with special rates for all Scouts looking to explore the Bernese Oberland region.

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SCOUT & GUIDE TRANSFER TICKET

The Scout & Guide Transfer Ticket is a return ticket from any airport or border point in Switzerland to Kandersteg or Adelboden, valid on both rail and bus journeys. Each leg of the journey must be completed in one day, travelling by the most direct route. Both adult and child (under 16 years) tickets are available.

For Scouts or Guides travelling with parents, the Scout or Guide (under the age of 16) can travel free of charge as part of a Family Pass.

The Scout & Guide Transfer Ticket can be used for individual travel or for groups. For groups of more than 10 people, we recommend making seat reservations for a small fee to ensure that all group members can be seated together and that there is enough capacity on the connecting buses to the centres in Adelboden or Kandersteg. Seat reservations are only available for group travel.

The Scout & Guide Transfer Ticket can only be purchased via STC Switzerland Travel Centre, London or via your accredited local tour operator.

For train timetables please refer to <http://www.sbb.ch/en/home.html>

PRICES

The Scout and Guide Transfer Ticket is available for sale from September 2013 for the 2014 season.

Scout & Guide Transfer Ticket 2 nd Class	Currency			
	CHF	GBP	EUR	USD
All prices displayed are per person.				
Adult (16+)	77	53	63	84
Child (up to 15 years)	39	28	32	43
Child travelling with a parent	Free	Free	Free	Free

Prices for 1st class travel are available on request.

General Conditions:

Prices and conditions are subject to modifications.

Prices in CHF are guaranteed for 2014. Prices in other currencies may vary due to exchange rate fluctuations.

TRAVELLING TO SWITZERLAND BY AIR

With our extensive knowledge and vast product range, both to and within Switzerland, STC Switzerland Travel Centre are proud to offer you the best range of options for travel to and around the country. Our flexible approach and expert advisors can tailor your choices to your budget, whether you are travelling individually or as part of a group.

Services provided by STC include:

AIR TRAVEL

STC is ATOL protected and a member of ABTA, so you can book with confidence. We offer scheduled flights with trusted partners, including Swiss International Air Lines and British Airways, as well as with low cost airlines such as Easyjet.

Booking group flights independently can be risky and complex. Many online booking systems restrict the number of passengers that can be booked together, meaning that there is no guarantee that all passengers will pay the same price or even be able to travel together on the same flight. STC can organise all group tickets for you, giving you peace of mind that your flights are held and secured.

We have a dedicated Groups Department to cater for large parties, with special group rates and booking conditions applicable.

Our close relationship with the airlines allows us more flexibility and better access to their booking systems. We are also able to arrange dedicated check-in desks for large groups as well as mobility assistance when necessary.

TRAVELLING TO SWITZERLAND BY RAIL

RAIL TRAVEL

Booking rail travel can be complex, as there are often many different ways to travel to the same destination. STC is an appointed agent for Eurostar, French and German Railways, Trenitalia and Swiss Federal Railways, with access to a variety of train reservation systems, allowing us to offer the most competitive fares for both individuals and groups. Whether you are travelling to Switzerland from mainland Europe or the UK, our rail specialists are happy to organise your reservations.

Why travel by rail?

Rail travel can often be a much cheaper option than travelling by air, ensuring that your group stays within budget and are able to have an enjoyable trip to Switzerland.

INFORMATION REQUIRED FOR BOOKINGS

The following information is required to make a booking with STC:

- Lead name, address & email address (for pro forma invoicing)
- Number of adults/children (inc. number of parents and children travelling together)
- Dates of travel
- Preferred trains for seat reservations (if necessary)
- Preferred payment currency

DELIVERY OPTIONS – TICKETS AND PASSES

Your travel documents and tickets/passes can be delivered to you by courier or made available for collection at your arrival airport in Switzerland.

Delivery Method	Area	CHF	GBP	EUR	USD
Standard Mail	UK	free	free	free	free
Courier Service	Within Europe	15	10	13	20
	Overseas	20	15	18	28
Airport Collection	Zürich – Basel – Geneva	15	10	13	15

For groups of 20 people or more, airport collection or delivery are free of charge.

General Conditions:

STC Switzerland Travel Centre cannot take responsibility for delivery in the event of loss of tickets. Deliveries outside of the UK must be sent by courier service.

Please note: Tickets are available in paper ticket format only and cannot be issued as e-tickets. Please ensure you order at least 1 week in advance to confirm delivery.

To arrange Airport Collection, we require the following information:

- Outbound flight number; name of airline; departure and arrival airports and times
- Name of person collecting the tickets and a contact mobile number

FREQUENTLY ASKED QUESTIONS

Q. Do you need the name of each person travelling?

A. No. Our rail passes are issued without names but these and other details must be filled in before travelling. We will provide you with instructions explaining how to complete the tickets. The passes will then be individual and non transferrable.

Q. Do you need to know our travel dates?

A. For invoicing purposes we do need to know your departure date. For the Scout & Guide Transfer Ticket the outward and inward dates must be filled in manually and should be done on the day of travel. For the Bernese Oberland Regional passes, the pass must be used on consecutive days, therefore we must know the first date of use to be able to issue the pass.

Q. Do we need to travel on specific trains and buses?

A. Although reservations are not compulsory, we can arrange this for you (for a small surcharge) and would recommend this option if you are travelling as a group and would like to guarantee space for your party on your chosen journey. Once the seats are confirmed, they cannot be changed even if your flight is delayed. For this reason, if you would like to reserve seats then we recommend that you allow sufficient time for passport control and luggage collection before transferring onto the train. If you choose not to reserve seats then you can travel on to your destination on any service, allowing more flexibility with your travel arrangements.

Q. I am spending more than one month in Switzerland, can I still use the Scout & Guide Transfer Ticket?

A. No. The special Scout & Guide Transfer Ticket is valid for one month, so you will need to purchase one-way tickets. In some cases it is possible to save money by purchasing two of the Transfer Tickets and filling in a fictitious outward date to be able to use the return-leg of the second ticket.

Q. Why can't these tickets be purchased online?

A. The Scout & Guide Transfer Tickets are special tickets for members of these organisations travelling to Adelboden or Kandersteg. In order to ensure that the general public do not purchase these tickets in error, they must be bought through STC.

Q. How can we pay for the tickets?

A. Tickets can be paid for with a credit or debit card or by bank transfer. Once we have your booking requirements, we will forward you a pro-forma invoice of your costs. Please let us know when making your booking whether you would prefer to pay in CHF, GBP, EUR or USD and your invoice will be calculated accordingly. If you wish to pay with a credit or debit card, you can then contact us with your details by telephone or email.

Q. How do we receive the tickets?

A. If you live in the UK then we can send the tickets by First Class Post or by Special Delivery. For those travelling from outside the UK, we can send your tickets by courier or we can arrange for you to collect the tickets at your arrival airport in Switzerland (Basel/Geneva/Zürich).

ABOUT STC SWITZERLAND TRAVEL CENTRE

STC Switzerland Travel Centre is a specialist inbound operator offering a comprehensive programme of holiday packages, scenic rail journeys or cycling and hiking tours in Switzerland.

The special Scout & Guide rail tickets have been developed by STC London in cooperation with KISC and WAGGGS and are offered exclusively by the London office.

In addition to providing international rail travel and flights, STC can also reserve Swiss Youth Hostels. As the expert on Switzerland, we can assist you with all your travel requirements.

For bookings, reservations or any further queries, please contact us

STC Switzerland Travel Centre
30 Bedford Street
London WC2E 9ED
ENGLAND

Phone: 0044 (0)20 7420 4908
Opening hours: Monday – Friday, 9am – 5pm
Email railtrade@stc.co.uk

For more information, please visit our website:
http://www.stc.co.uk/kisc_rail_offer.html
http://www.stc.co.uk/wagggs_rail_offer.html

STC Switzerland Travel Centre Standard Terms & Conditions apply.

A transaction fee applies for payments by credit card (1.6%).
Payments made by debit card or bank transfer do not incur any charges.

We accept the following currencies: CHF – GBP – EUR- USD.
Prices in CHF are fixed and guaranteed for 2014
Currency prices may vary due to exchange rate fluctuations.
We guarantee the price at time of booking.